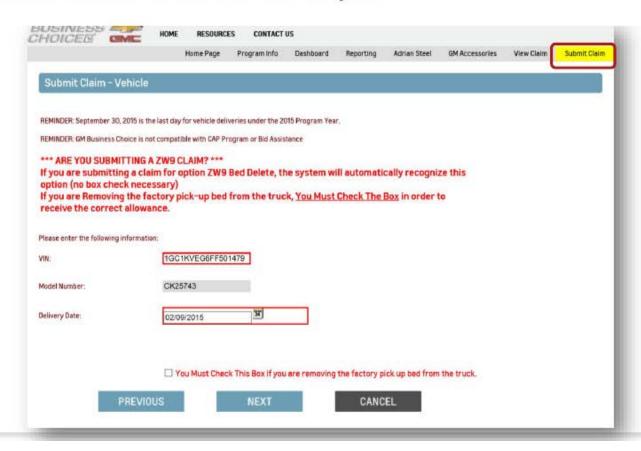


Submitting A Business Choice Claim

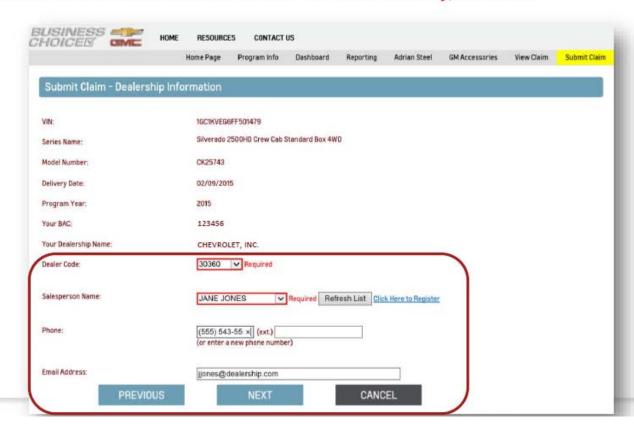
# Submitting A Claim - Vehicle

- To submit a claim, select "Submit Claim" highlighted in yellow on the Menu
- Enter the VIN, click outside of the field and the Model Number will automatically populate
- Click on the calendar icon and select the vehicle delivery date
- Select "Next"



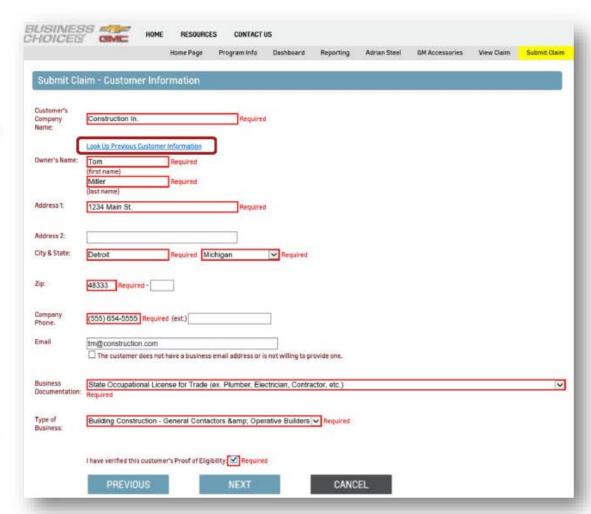
## Submitting A Claim- Dealership Information

- Vehicle and dealership information will be auto populated at the top
- Select your "Dealer Code" and provide your name, phone and email address
- \* Dealer Code must match the brand of the vehicle in the claim
  - Example: Dealer Code for Silverado 2500HD must be for Chevy, not GMC
- Select "Next"



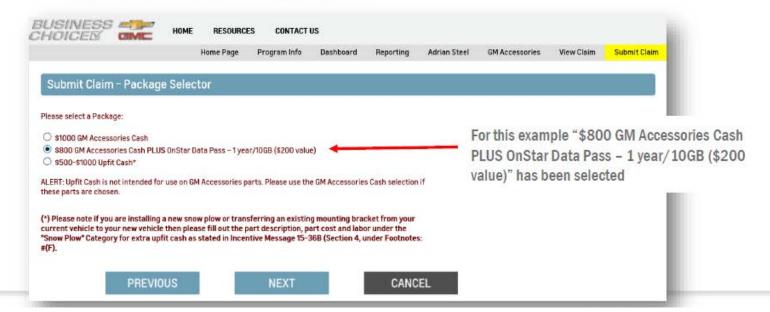
# Submitting A Claim- Customer Information

- Enter customer information manually or use the "Look Up Previous Customer Information" link to search for previous customers entered in the system
- Select the required Business Documentation provided by the customer as well as their type of business
- Make sure to check off that you have verified the customer's Proof of Eligibility and then select "Next"



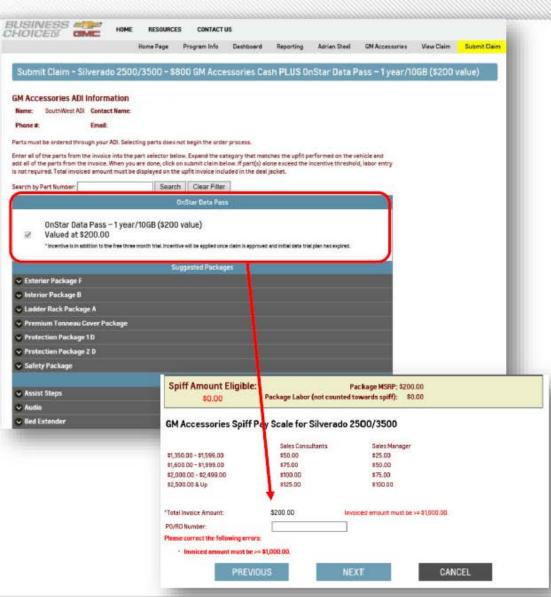
#### Submitting A Claim - Package Selector

- Based on the VIN entered previously, the qualifying packages will be listed for you to select
  - OnStar Data Pass (NEW):
    - Available for 15MY Light Duty and Heavy Duty Trucks, Colorado and Canyon
      - \$200 GM Accessories Cash PLUS OnStar Data Pass 1 year/10GB (\$200 value)
      - \$800 GM Accessories Cash PLUS OnStar Data Pass 1 year/10GB (\$200 value)
    - \*VIN must be equipped with codes VV4 and UE1 in order for the option to be available
  - Suggested Packages (NEW):
    - Top selling parts grouped together to accessorize all areas of the vehicle
    - Available under GM Accessories Cash options



## Submitting A Claim - GM Accessories - OnStar

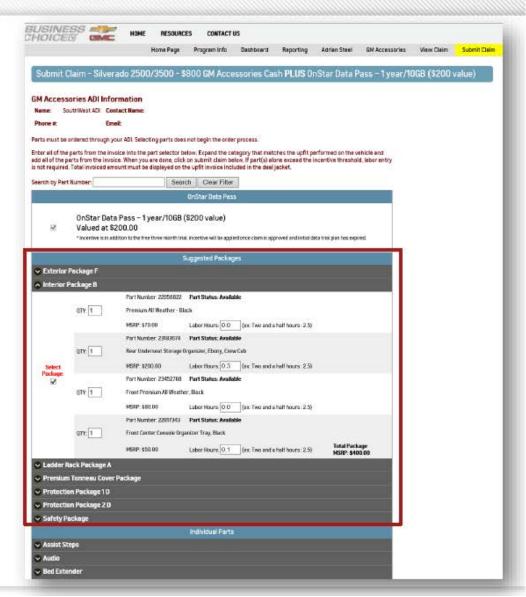
- Once you select a claim package, available parts for that VIN are displayed as shown
- For this example, OnStar Data Pass is displayed at the top and \$200 has already been added to the claim total at the bottom
- You must add a minimum of \$800 in parts to continue with your claim, in order to reach the \$1000 threshold
- If you selected OnStar Data Pass
   option in error, click on the Previous
   button to go back to the Customer
   Selection screen where you can then
   select the "GM Accessories Cash" or
   "Upfit Cash" option
- \* For any questions about OnStar Data Pass beyond your Business Choice claim, contact FleetSupport@OnStar.com



# Submitting A Claim - Suggested Packages

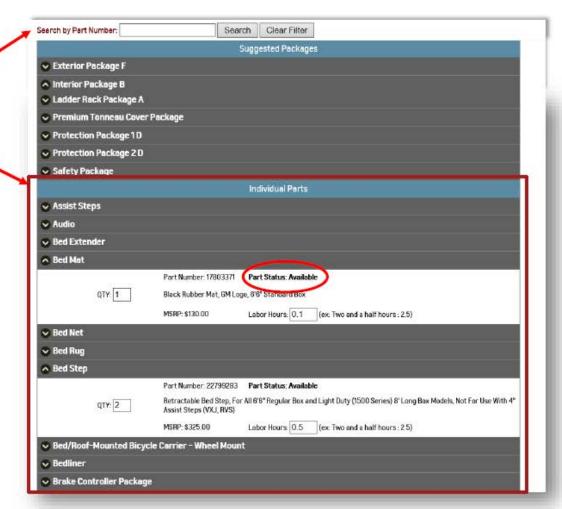
- Suggested Packages are now available on both the 'GM Accessories Cash' option and 'GM Accessories Cash PLUS OnStar Data Pass' option
- The packages displayed are based on VIN compatibility for the parts listed within
- Each package will contain the same parts, but the part numbers may vary depending on the VIN
- Click on the check box under 'Select Package' to add the package to your claim

Note: The part numbers within a selected package cannot be selected again in the Individual Parts section



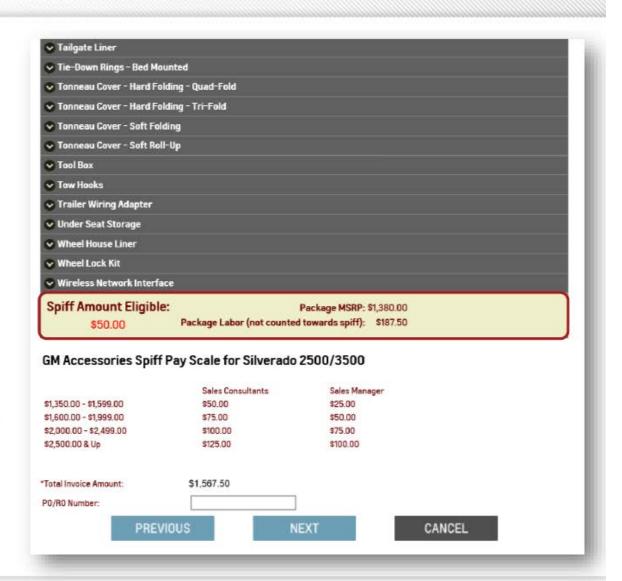
#### Submitting A Claim - Individual Parts Selection

- To add additional parts to a claim with Suggested Packages, use the Search by Part Number feature or select parts from the Individual Parts Section
- To select a part, enter in a quantity
- NEW: Part Status is displayed for each part (Discontinued parts will not be available to add to a claim)
- Note the MSRP and Labor Hours associated with that part
- Continue selecting parts if needed and scroll to the bottom to view total summary



#### Submitting A Claim - Parts Selection

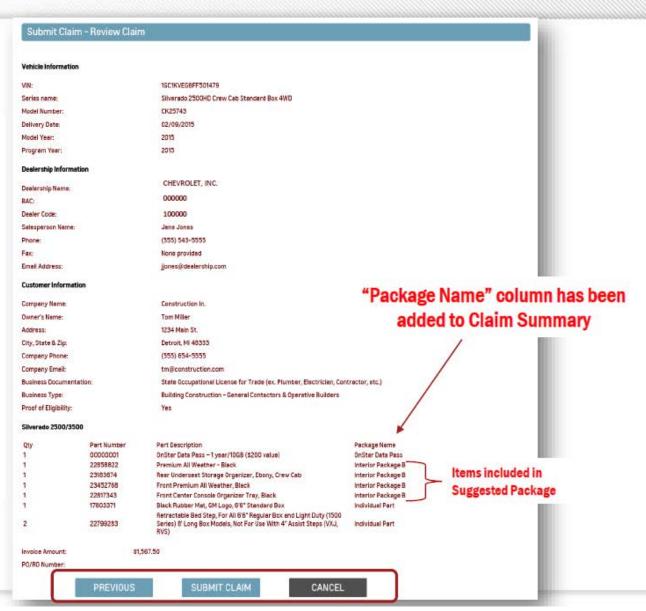
- The total Package MSRP and Package Labor Cost are shown at the bottom, these combined totals create the "Total Invoice Amount"
- Also displayed is the Spiff Amount Eligible for the claim based on the Package MSRP
- Enter in a "PO/RO Number" if applicable and select "Next"



#### Submitting A Claim - Review Claim

- Review the Claim
   Summary prior to
   submitting the claim
- To make edits, select the "Previous Button" which will take you back to the Customer Information screen
- Once complete, select the "Submit Claim" button
- Reminder: Parts must be ordered through your ADI.
   Selecting parts does not begin the order process.

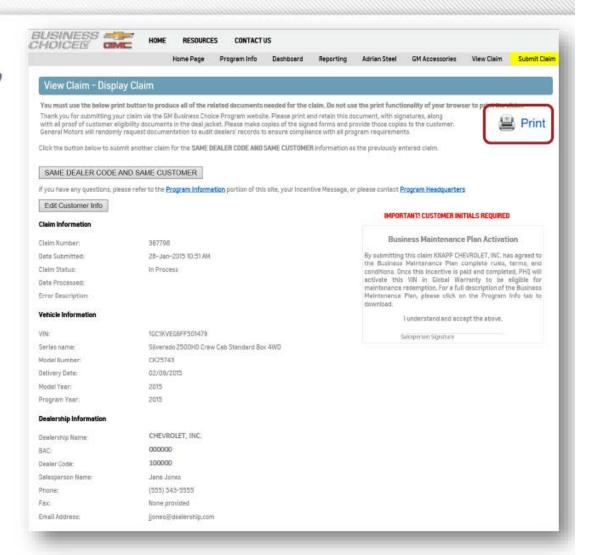
Note: Once claim is submitted, no edits can be made



# View Claim - Display Claim

View of top portion

- The claim has now been submitted for processing
- Select the "Print" icon on the top right to keep for records and to obtain the required signature of the customer



# View Claim - Display Claim

# View of bottom portion

Address: 1234 Mein St.  City, State & Zip: Detroit, MI 48333  Company Phone: (555) 654-5535  Company Email: tm@construction.com  State Occupational License for Trade (ex. Plumber, Electrician, Contractor, etc.)  Business Type: Building Construction - General Contactors & Operative Builders  Proof of Eligibility: Yes  Qty Part Number Part Description Package Name 1 0000001 OnStar Date Pass - 1 year/10GB (\$200 value) OnStar Date Pass 1 17803371 Black Rubber Mat, GM Logo, 616 Standard Box Individual Part  Retractable Bed Step, For All 616 Regular Box and Light Duty (1500 Series) 81 Long Box Models, Not For Use With 4" Assist Steps (VXJ, RVS)  1 22817343 Front Center Console Organizer Tray, Black Interior Package B 1 22858822 Premium All Weather - Black Bear Underseat Storage Organizer, Ebony, Crew Cab Interior Package B 1 23452768 Front Promium All Weather, Black Bear Underseat Storage Organizer, Ebony, Crew Cab B					
Detroit, Miller  Address: 1234 Mein St.  City, State & Zip: Detroit, Mil 48333  Company Phone: (555) 654-5555  Company Email: tm@construction.com  State Occupational License for Trade (ex. Plumber, Electrician, Contractor, etc.)  Business Type: Building Construction - General Contactors & Operative Builders  Proof of Eligibility: Yes  Qty Part Number Part Description Package Name 1 0000001 OnStar Date Pass - 1 year/10GB (\$200 value) OnStar Date Pass 1 17803371 Black Rubber Mat, GM Logo, 66° Standard Box Individual Part  Retractable Bed Step, For All 6'6" Regular Box and Light Duty (1500 Saries) 8' Long Box Models, Not For Use With 4" Assist Steps (VXJ, RVS)  1 22817343 Front Center Console Organizer Tray, Black Interior Package B 1 22858822 Premium All Weather - Black Bern Underseat Storage Organizer, Ebony, Crew Cab B 1 23452768 Front Premium All Weather, Black Beck Bern Underseat Storage Organizer, Ebony, Crew Cab Bern Canada State Console Canada State Canada Stat	Customer Infor	mation			
Address: 1234 Mein St.  City, State & Zip: Detroit, MI 48333  Company Phone: (555) 654-5535  Company Email: tm@construction.com  State Occupational License for Trade (ex. Plumber, Electrician, Contractor, etc.)  Business Type: Building Construction - General Contactors & Operative Builders  Proof of Eligibility: Yes  Qty Part Number Part Description Package Name 1 0000001 OnStar Date Pass - 1 year/10GB (\$200 value) OnStar Date Pass 1 17803371 Black Rubber Mat, GM Logo, 616 Standard Box Individual Part  Retractable Bed Step, For All 616 Regular Box and Light Duty (1500 Series) 81 Long Box Models, Not For Use With 4" Assist Steps (VXJ, RVS)  1 22817343 Front Center Console Organizer Tray, Black Interior Package B 1 22858822 Premium All Weather - Black Bear Underseat Storage Organizer, Ebony, Crew Cab Interior Package B 1 23452768 Front Promium All Weather, Black Bear Underseat Storage Organizer, Ebony, Crew Cab B	Company Name:		Construction In.		
City, State & Zip: Detroit, MI 48333 Company Phone: (555) 654-5555 Company Email: tm@construction.com State Occupational License for Trade (ex. Plumber, Electrician, Contractor, etc.) Business Type: Building Construction - General Contactors & Operative Builders Proof of Eligibility: Yes  Qty Pert Number Pert Description Package Name 1 00000001 OnStar Date Pass - 1 year/10GB (\$200 value) OnStar Date Pass 1 17803371 Black Rubber Met, GM Logo, 616* Standard Box Individual Part Retractable Bed Step, For All 616* Regular Box and Light Duty (1500 Series) 61* Long Box Models, Not For Use With 4* Assist Steps (VXJ, RVS)  1 22817343 Front Center Console Organizer Tray, Black Interior Package B 1 22858822 Premium All Weather - Black Interior Package B 1 23183674 Rear Underseat Storage Organizer, Ebony, Crew Cab B Interior Package B	Owner's Name:		Tom Miller		
Company Phone: (555) 654-5555  Company Email: tm@construction.com  State Occupational License for Trade (ex. Plumber, Electrician, Contractor, etc.)  Business Type: Building Construction - General Contactors & Operative Builders  Proof of Eligibility: Yes  Qty Part Number Part Description Package Name 1 0000001 OnStar Date Pass - 1 year/10GB (\$200 value) OnStar Date Pass 1 17803371 Black Rubber Mat, GM Logo, 6'6' Standard Box Individual Part  Retractable Bed Step, For All 6'6' Regular Box and Light Duty (1500 Sarles) 8' Long Box Models, Not For Use With 4" Assist Steps (VXJ, RVS)  1 22817343 Front Center Console Organizer Tray, Black Interior Package B 1 23183674 Rear Underseat Storage Organizer, Ebony, Crew Cab B Interior Package	Address: City, State & Zip: Company Phone: Company Email: Business Documentation:		Detroit, MI 48333 (553) 654-5555		
Company Email: tm@construction.com  State Occupational License for Trade (ex. Plumber, Electrician, Contractor, etc.)  Business Type: Building Construction - General Contactors & Operative Builders  Proof of Eligibility: Yes  Qty Part Number Part Description Package Name 1 00000001 OnStar Data Pass - 1 year/10GB (\$200 value) OnStar Data Pass 1 17803371 Black Rubber Mat, GM Logo, 6'6' Standard Box Individual Part Retractable Bed Step, For All 6'6' Regular Box and Light Duty (1500 Series) 8' Long Box Models, Not For Use With 4" Assist Steps (VXJ, RVS)  1 22817343 Front Center Console Organizer Tray, Black Interior Package 1 22858822 Premium All Weather - Black Interior Package 1 23183674 Rear Underseat Storage Organizer, Ebony, Crew Cab Interior Package Business Type:  Light Contractor, etc.)  Package Name OnStar Data Pass Individual Part Use With 4" Assist Steps (VXJ, RVS)  Interior Package Business Type: Bus					
Business Documentation:  State Occupational License for Trade (ex. Plumber, Electrician, Contractor, etc.)  Business Type:  Building Construction - General Contactors & Operative Builders  Yes  Qty Part Number Pert Description Package Name 1 00000001 OnStar Data Pass = 1 year/10GB (\$200 value) OnStar Data Pass 1 17803371 Black Rubber Mat, GM Logo, 616* Standard Box Individual Part Retractable Bed Step, For All 616* Regular Box and Light Duty (1500 Series) 8* Long Box Models, Not For Use With 4* Assist Steps (VXJ, RVS)  1 22817343 Front Center Console Organizer Tray, Black Interior Package B 1 23183674 Rear Underseat Storage Organizer, Ebony, Crew Cab Interior Package B Interior Package					
Business Documentation:  State Occupational License for Trade (ex. Plumber, Electrician, Contractor, etc.)  Business Type:  Building Construction - General Contactors & Operative Builders  Yes  Qty Part Number Pert Description Package Name 1 00000001 OnStar Data Pass = 1 year/10GB (\$200 value) OnStar Data Pass 1 17803371 Black Rubber Mat, GM Logo, 616* Standard Box Individual Part Retractable Bed Step, For All 616* Regular Box and Light Duty (1500 Series) 8* Long Box Models, Not For Use With 4* Assist Steps (VXJ, RVS)  1 22817343 Front Center Console Organizer Tray, Black Interior Package B 1 23183674 Rear Underseat Storage Organizer, Ebony, Crew Cab Interior Package B Interior Package					
Proof of Eligibility: Yes				Electrician,	
Qty         Part Number         Part Description         Package Name           1         00000001         OnSter Date Pass = 1 year/10GB (\$200 value)         OnSter Date Pass           1         17803371         Black Rubber Mat, GM Logo, 6'6' Standard Box         Individual Part           2         22799283         Light Duty (1500 Series) 8' Long Box Models, Not For Use With 4" Assist Steps (VXJ, RVS)         Individual Part           1         22817343         Front Center Console Organizer Tray, Black         Interior Package B           1         22858822         Premium All Weather = Black         Interior Package B           1         23183674         Rear Underseat Storage Organizer, Ebony, Crew Cab         Interior Package B           1         23452768         Front Premium All Weather, Black         Interior Package B           Invoice Amount:         \$1,567.50	Business Type:		Building Construction - General Contactors & Operat	tive Builders	
1 00000001 OnStar Date Pass = 1 year/10GB (\$200 value) OnStar Data Pass 1 17803371 Black Rubber Mat, GM Logo, 6'6' Standard Box Individual Part Retractable Bed Step, For All 6'8' Regular Box and Light Duty (1500 Series) 8' Long Box Models, Not For Use With 4" Assist Steps (VXJ, RVS) 1 22817343 Front Center Console Organizer Tray, Black Interior Package B 1 22858822 Premium All Weather = Black Interior Package 1 23183674 Rear Underseat Storage Organizer, Ebony, Crew Cab B 1 23452768 Front Premium All Weather, Black Interior Package Invoice Amount: \$1,567.50	Proof of Eligibility:		Yes		
1 00000001 OnStar Date Pass = 1 year/10GB (\$200 value) OnStar Data Pass 1 17803371 Black Rubber Mat, GM Logo, 6'6' Standard Box Individual Part Retractable Bed Step, For All 6'8' Regular Box and Light Duty (1500 Series) 8' Long Box Models, Not For Use With 4" Assist Steps (VXJ, RVS) 1 22817343 Front Center Console Organizer Tray, Black Interior Package B 1 22858822 Premium All Weather = Black Interior Package 1 23183674 Rear Underseat Storage Organizer, Ebony, Crew Cab B 1 23452768 Front Premium All Weather, Black Interior Package Invoice Amount: \$1,567.50	Qty	Part Number	Part Description	Package Name	
17803371   Black Rubber Mat, GM Logo, 6'6' Standard Box   Individual Part	300				
2         22799283         Light Duty (1500 Series) 8' Long Box Models, Not For Use With 4" Assist Steps (VXJ, RVS)         Individual Part           1         22817343         Front Center Console Organizer Tray, Black         Interior Package Box Interior Package Box Interior Package Box	1	17803371	스타이어 이 경기가 하다 하면 있었다. 하는 하나 가게 되었다면 하는 것이 어떻게 되었다.	Individual Part	
1 22858822 Premium All Weather - Black Interior Package 1 23183674 Rear Underseat Storage Organizer, Ebony, Crew Cab Interior Package 1 23452768 Front Premium All Weather, Black Interior Package B Interior Package	2	22799283	Light Duty (1500 Series) 8' Long Box Models, Not For	Individual Part	
1 23183674 Rear Underseat Storage Organizer, Ebony, Crew Cab Interior Package B Interior	1	22817343	Front Center Console Organizer Tray, Black		
1 23452768 Front Premium All Weather, Black Interior Package Invoice Amount: \$1,567.50	1	22858822	Premium All Weether - Black		
Invoice Amount: \$1,567.50	1	23183674	Rear Underseat Storage Organizer, Ebony, Crew Cab		
	1	23452788	Front Premium All Weather, Black		
20/80 Stumber	Invoice Amount:	\$1,5	67.50		
CAVITA IN MILIMARY:	PO/RO Number:				
LANDA LA MUNALES	1 Invoice Amount: PD/R0 Number:	23452788	Front Premium All Weather, Black	B Interior Package	
	Customer Sign	sture	Date Signed		
Customer Signature Date Signed					
Customer Signature Date Signed	Dealer Represe	ntative Signature	Date Signed		